

Darkstar Laser Arena

Disability Access Statement

Darkstar Laser is the biggest indoor laser tag arena in the UK. The arena is a multilevel labyrinth of passageways, ramps and gridded floor areas.

Darkstar Laser welcomes guests with disabilities.

Pre-arrival

Darkstar Laser is located in St Helens Town Centre on Central Street, adjacent to College Street, next door to the Job Centre, opposite the Registry Office. We are 5 mins walk from the central bus station and 7 mins walk from the St Helens Central train station. The journey from public transport is on relatively flat, normal street level with no steps up or down, other than pavement kerbs. There is large free car park on site with designated disabled bays.

Please call us on 01744 733378 any time between 9am – 9 pm if you require any information about travel to the venue or to discuss your specific requirements.

Arrival & Parking

There is large free car park on site with designated disabled bays

Entrance in on ground level, flush floor entrance.

The flooring throughout the reception area and through to the toilets is marble which can be quite reflective and shiny.

The reception and public areas are on one level, with easy access to disabled toilet.

The furniture is free standing and can be moved easily to allow wheelchair accommodation to the tables.

Playing in the Arena

Any wheelchair using guests wishing to play laser tag, are advised they will have full access to ground floor level of the arena via a lower ground disabled entrance door. You and your guests will be briefed in together, on the lower floor.

Guests with visual impairments may find the darkness of the arena challenging, so are advised to look inside before purchasing your ticket. We would advise a chaperone to assist you through the arena. Please note there are numerous strobe and flashing lights in the arena, if you suffer from epilepsy you will not be permitted to play. Some guests might find the lighting disorientating.

Guests with any disability are welcome to bring a non-playing, non-paying guest with you to assist you in the arena.

Wheelchair users will be briefed with their guests in a downstairs area and escorted into the ground floor playing space via the lower ground entrance door. Access to this is via a small ramp with handrails. Wheelchair users are restricted to the ground floor playing space.

Our RISK ASSESSMENT is available to any organisation looking to visit Darkstar Laser on request, also, we will be happy for you to do a site visit and assist you with your own risk assessment, prior to visit.

Assistance Dogs

A "Recognised Assistance Dog" is one which has been specifically trained to assist a disabled person and which has been qualified by one of the charitable organisations registered as members of Assistance Dogs UK (Canine Partners, Dog A.I.D, Dogs for the Disabled, Hearing Dogs for Deaf People, Support Dogs, Guide Dogs, and Medical Detection Dogs). The following are allowed in the reception areas:

- Assistance dogs used for fetching and carrying people with manipulative and ambulatory impairments
- Support dogs for stress and anxiety
- Guide dogs for visually impaired and blind people
- Hearing dogs used by low hearing and deaf people.
- Bowls can be provided for assistance dogs for food and water
- **No** dogs will be allowed in the arena, as they might find the lighting and high level of noise frightening and distressing

Darkstar Laser
The Arena
Central Street
St Helens
Merseyside
WA10 1TZ

Tel: 01744 733378

Email: mail@darkstarlaser.com

Useful contacts

Journey Assistance - <http://www.merseyrail.org/plan-your-journey/assisted-travel.aspx>

Bus Timetables - <http://www.merseytravel.gov.uk/travelling-around/timetables/Pages/Bus-Timetables.aspx>

Train Timetables - <http://www.merseytravel.gov.uk/travelling-around/timetables/train-timetables/Pages/Merseyrail-City-Line.aspx>

Bus – Network map - <http://www.arrivabus.co.uk/globalassets/documents/multi-journey-saver-tickets/north-west/st-helens-network-map.pdf>

